Checklist For Patients Visiting Our Offices During the Covid-19 Crisis

Do not schedule an office visit if:
• You have had recent contact with a person confirmed with COVID-19.
• You feel sick, are running a fever, have a persistent cough.

If your visit requires you to enter the office, please do the following:
• Before entering, cover your nose and mouth with a dust mask, scarf, or bandana.
• Sanitize your hands immediately after entering the office.
• Do not bring other members of your family to your appointment.
• Do not shake hands or touch your audiologist.
• Follow the instructions your audiologist provides.

We are observing the following protocols for your safety and the safety of our professionals during the Covid-19 crisis.
• Triage of hearing aids in the parking lot.
• No more than 5 people in the building at any time.
• Patients will be immediately directed to treatment rooms.
• CDC directions for sanitation enforced:
  • Staff in masks and gloves.
  • All surfaces and instruments sanitized between patients.
• Teletreatment as appropriate.

To schedule an appointment, please do the following:
• Call the office you visit, either Crest Hill or Palos Hills, to determine if your problem can be resolved without a visit. If a visit is required, we’ll schedule your appointment and provide the details of how your appointment will be managed.

Crest Hill - 630-637-5060 • Palos Hills - 708-599-9500