



Checklist For Patients Visiting Our Offices During the Covid-19 Crisis

Do not schedule an office visit if:

- You have had recent contact with a person confirmed with COVID-19.
 - You feel sick, are running a fever, have a persistent cough.
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If your visit requires you to enter the office, please do the following:

- Before entering, cover your nose and mouth with a dust mask, scarf, or bandana.
 - Sanitize your hands immediately after entering the office.
 - Do not bring other members of your family to your appointment.
 - Do not shake hands or touch your audiologist.
 - Follow the instructions your audiologist provides.
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We are observing the following protocols for your safety and the safety of our professionals during the Covid-19 crisis.

- Triage of hearing aids in the parking lot.
 - No more than 5 people in the building at any time.
 - Patients will be immediately directed to treatment rooms.
 - CDC directions for sanitation enforced:
 - Staff in masks and gloves.
 - All surfaces and instruments sanitized between patients.
 - Teletreatment as appropriate.
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To schedule an appointment, please do the following:

- Call the office you visit, either Crest Hill or Palos Hills, to determine if your problem can be resolved without a visit. If a visit is required, we'll schedule your appointment and provide the details of how your appointment will be managed.

Crest Hill - 630-637-5060 • Palos Hills - 708-599-9500